

ORANGE COUNTY
BOARD OF COUNTY COMMISSIONERS

REQUEST FOR INFORMATION AND PARTICIPATION IN A PRE-PROCUREMENT
MARKET SOUNDING EVENT

FOR

PUBLIC-PRIVATE PARTNERSHIP FOR DEVELOPING AND IMPLEMENTING A
RECOVERED MATERIALS PROCESSING FACILITY IN ORANGE COUNTY,
FLORIDA

RFI # Y19-626-RM

Responses to this RFI will be accepted through Tuesday, July 2, 2019, 2:00pm local time. Your point-of-contact for this solicitation is Rolando Melo at Rolando.Melo@ocfl.net.

NOTICE TO RESPONDERS

To ensure that your response is responsive, you are urged to request clarification or guidance on any issues involving this solicitation before submission of your response. Your point-of-contact for this solicitation is Rolando Melo at (407) 836-5644 **or email to Rolando.Melo@ocfl.net. You may contact Rolando Melo at any time during this process, including during the blackout period.**

**REQUEST FOR INFORMATION (RFI) AND PARTICIPATION IN A PRE-
PROCUREMENT MARKET SOUNDING EVENT FOR A
PUBLIC-PRIVATE PARTNERSHIP TO DEVELOP AND IMPLEMENT A
RECOVERED MATERIALS PROCESSING FACILITY IN ORANGE COUNTY,
FLORIDA**

The Orange County Board of County Commissioners, Orange County, Florida, invites interested parties to submit information **no later than 2:00 PM, July 2, 2019 to the Procurement Division, Internal Operations Centre II, 400 E. South Street, 2nd Floor, Orlando FL 32801** for the Board of County Commissioners who are considering a PUBLIC-PRIVATE PARTNERSHIP FOR DEVELOPING AND IMPLEMENTING A RECOVERED MATERIALS PROCESSING FACILITY.

PURPOSE

This Request for Information (RFI) is designed to gather information only. No cost or confidential information shall be submitted.

INTRODUCTION

Intent of this Request for Information

Orange County (County) is located in Central Florida with access to all of Florida's major cities and the surrounding states and is in close proximity to ports on both coasts of the state. The County and surrounding region have a burgeoning population and has maintained one of the country's fastest economic growth rates over the last 50 years, currently ranking 7th in the U.S. The area is renowned for its good weather, tourism amenities and recreational spaces.

The County and surrounding municipalities have long-established and successful residential recycling collection programs. The County owns a recovered material processing facility ("RMPF" also called a materials recovery facility or "MRF") that long served the region, but is no longer operated because the processing equipment is near the end of its service life. The County is one of the few major metropolitan areas in the U.S. currently without competitive residential recycling processing infrastructure. The lack of local recycling capacity results in undesirable transportation inefficiencies, with most collected recyclables currently being shipped to MRFs located from 40 to over 100 miles away. In the recent past, the closed MRF processed more than as 8,000 tons per month from the County, surrounding jurisdictions and commercial sources. New infrastructure is needed for sustainable, efficient and long-term residential recycling and a new facility could most likely also include institutional/commercial/industrial (I/C/I) mixed recycling. The County's current contract for recyclables processing and marketing expires in July 2020.

The County is especially interested in proven systems for residential, source separated recyclables and the following material recovery – paper, cardboard, plastics, metal, glass and other recyclable packaging. The County may consider alternative processes provided they provide the County an advantage with regard to pricing or recovery, or both.

County Mayor Jerry L. Demings commissioned a Transition Team immediately following his recent election and appointed a Sustainability and Smart Growth Task

Force that offered an important recommendation to “Reduce Solid Waste to extend current life of the landfill through education and improved methods.” The Transition Team’s final report identified as a short-term goal for the County to:

“Collaborate with the City of Orlando and other jurisdictions on the upcoming Materials Recovery Facility (MRF) Request for Proposals (RFP) with a goal of partnering with a private entity to significantly improve recycling and waste diversion processes and equipment.”

Through this project, the County is also seeking to enhance its sustainable initiatives and is expecting proponents to deliver a MRF that minimizes life-cycle costs and maximizes environmental, social and business benefits. To meet these objectives, the County is seeking information from firms and organizations concerning establishing a public-private partnership (“P3”) for providing long-term recyclables material processing for the County. The County also desires to increase awareness of this recycling project among potential service providers, support organizations, processors and others in the recycling community.

Information that the County seeks includes, but is not limited to, the following innovative recycling strategies:

1. Investment in processing infrastructure at the County Landfill for long-term, secure processing, including:
 - Controlling costs;
 - Cost-effective capital utilization;
 - Highest efficiency, maximum up-time and elimination of unnecessary redundancy;
 - Quality of infrastructure and equipment;
 - Building and equipment design requirements for a long-term solution;
 - Strategies for continual investment, given evolving changes to the recycling stream in continually emerging, rising, or declining markets;
 - Ability to effectively monitor material stream composition inputs and adjust processes accordingly;
 - Automation of dangerous and repetitive manual processes;
 - Safe and healthy environment;
 - Energy efficiency, low emissions and GHG reduction;
 - Latest emerging technologies and processing trends;
 - Timeline for project implementation; and
 - Addressing processing during a transition period between awarding a new contract and initial operation of a new facility.
2. Optimizing material inclusion to meet maximum practicable diversion per Florida Statutes and County goals, with the least contamination in outputs, including the right combination of:
 - Strategies for specific materials to be processed;
 - Technologies for specific materials to be processed;
 - Approaches to obtaining the highest or most sustainable value for targeted recyclables after processing;
 - Stabilizing pricing for commodities over the long-term; and
 - Maximizing the reuse of materials by developing stable, local and regional end-markets.

3. P3 Values, including:
 - o County and recycling program financial sustainability;
 - o Delivery of a successful County recycling service;
 - o Recycling program meeting community expectations;
 - o Innovative and responsible partnership structures;
 - o Assuring appropriate maintenance and upkeep of shared and County-owned facilities;
 - o Advantageous economic structures for executing the Project for the County's citizens at the best value;
 - o Economic Development;
 - o New and better job creation; and
 - o Transparent business processes.

Market Sounding Event

Following receipt of information requested through this RFI, the County intends to convene a market sounding event to further describe and discuss its recycling P3 plans, solicit ideas from interested parties, and provide an opportunity for idea sharing between interested parties.

1. Tentative Market Sounding Event:

July 26, 2019
Beginning in the morning at:
Orange County
Renaissance Senior Center
3800 S. Econlockhatchee Trail
Orlando, FL 32829
(Date to be noticed and confirmed by County)

2. The County's current goal is to begin a formal procurement process within the next 6-12 months or the earliest possible date, but this may be dependent on the outcome of this process and related County actions.
3. The County intends to prepare a summary of the responses received from this RFI and make it available for public inspection.
4. The County believes a wide variety of interested parties and/or partnerships can add value to the planning, development and implementation of a recycling P3.
5. The County is requesting responses from the recycling value chain before proceeding further, including interested recycling processors, recycling end markets, recycling re-processors, with an interest in Central Florida, investors, equipment and technology manufacturers, MRF builders and designers and recycling technology providers who may have an interest in any future procurement. The types of organizations that respond to this RFI and the types of questions they can help the County address are listed below.

BACKGROUND

Orange County

The County is the fifth-most populous county in the state of Florida. It has more than 1.3 million residents and it hosts more than 70 million visitors each year. The University of Florida's Bureau of Economic and Business Research projects the County's population will reach almost 1.7 million by 2030 (medium projection). The Orlando Metropolitan Statistical Area (MSA), made up of Lake, Orange, Osceola and Seminole Counties currently has a population of more than 2.5 million people.

Utilities Solid Waste Division

The County operates a comprehensive solid waste and recycling program through its Utilities Department's Solid Waste Division (Solid Waste), including the Orange County Landfill and two solid waste transfer stations. The Orange County Landfill includes a Class I (municipal solid waste) landfill, a Class III (bulky waste) landfill, yard waste processing and composting operation and other ancillary activities.

The County has operated a recycling program since 1990. Important County-owned recycling infrastructure elements include a MRF located at the Orange County Landfill (12100 Young Pine Road, Orlando, FL 32829) and the recycling-only McCormick Transfer Station (701 W. McCormick Road, Apopka, FL 32703). Both of these facilities have been operated by a private contractor (Contract Operator) under various contracts since 1990.

Solid Waste is responsible for the collection of residential solid waste and recycling from approximately 220,000 residential units (principally single-family homes) in the unincorporated areas of the County. Collection services are provided by three contract haulers (Contract Haulers) who are assigned to five discrete service zones. Each residential unit serviced by the Contract Haulers is provided a 96-gallon wheeled recycling cart and materials are collected as combined fiber and containers (Single Stream). The County's acceptable materials in the Single Stream include plastic bottles and containers #1 through #7, glass bottles and jars, metal cans (aluminum and steel), clean cardboard and clean paper. Contract Haulers in two zones deliver collected recyclables to the McCormick Transfer Station, which are then delivered to the MRF via tractor-trailer by the Contract Operator. Contract Haulers in the other three zones deliver collected recyclables directly to the MRF. In 2018, approximately 63,000 tons of Single Stream recyclables were collected by the Contract Haulers and delivered to the McCormick Transfer Station and MRF.

The MRF was constructed in 1990 as a dual-sort processing facility and it was upgraded to a Single Stream processing facility in 2005. Currently, much of the processing equipment is near the end of its useful life. The MRF is no longer being operated to process recyclables materials, rather the MRF and the McCormick Transfer Station are being operated as transfer stations and processible recyclables are shipped to out-of-county facilities for processing by the County's Contract Operator.

In early 2019, the County's consulting engineers completed facility and processing equipment assessments. The engineers' reports are available for review as indicated

below. Details concerning the facilities sizes, configurations and conditions are available in the subject reports. The existing facilities require repair and upgrade to be serviceable over a longer-term.

Recyclables Collection in the Region

In the Orlando MSA, individual municipalities are responsible for the collection of recyclables within their jurisdictions. The County and municipalities historically had inter-local agreements (ILA) for the County to provide recycling processing capacity for these municipal partners, but the ILAs have expired. Prior to 2016 much of the residential recyclables collected by municipalities within the County were delivered to the MRF or McCormick Transfer Station, either through arrangements with the County or arrangements directly with the Contract Operator. The County is actively working with various partner municipalities and other regional government agencies to reestablish ILAs to maximize recyclable material tonnage and foster the development of sufficient regional processing capacity. The annual tonnage collected by Orange County is presented below in Table 1.

Table 1. Contracted Recycling Tonnage, Most Recent 12 Month Period

<u>Agency</u>	<u>Recycling Type</u>	<u>Tons</u>	<u>Residential Units</u>
Orange County	Residential Curbside	62,200	217,000

No formal agreements for municipal partner tonnage commitments exist at this time. Local government agencies that collect recyclables were recently surveyed to ascertain approximately how many tons of recyclables were collected by the agencies in their last annual reporting period. This information is presented below in Table 2 as an example of additional tonnage that could be managed by a local MRF. No commitment of the referenced tonnage is made by the County for the purposes of this RFI.

Table 2. Other Recycling Tons, Not Managed by the County (for information only)

<u>Agency</u>	<u>Recycling Type</u>	<u>Tons</u>	<u>Residential Units</u>
City of Winter Garden	Residential Curbside	2,200	44,500
City of Apopka	Residential Curbside	2,300	17,000
City of Ocoee	Residential Curbside	4,000	14,000
City of Orlando	Residential Curbside	9,700	36,000
Belle Isle	Residential Curbside	Unknown	2,500
City of Maitland	Residential Curbside	1,000	3,742
Seminole County	Residential Curbside	14,400	68,500
Greater Orlando Airport Authority	Commercial	8,400	N/A
Orange County Public Schools	Institutional	26,600	N/A
Reedy Creek Energy Services	Commercial	5,300	N/A
City of Winter Park	Residential Curbside	18,800	8,940
Orange County Convention Center	Commercial	100	N/A
TOTAL		92,800	195,182

In Florida, local governments may direct by contract or inter-local agreement residential recyclables to specific processing facilities, but they are prohibited under

state law from requiring commercial entities to use designated recycling collection companies or processing facilities. Most commercially-generated recyclables are collected by commercial firms and processed under separate agreements. Prior to the cessation of processing at the MRF, the Contract Operator received quantities of commercially-generated recyclables at the MRF under separate agreements. In the current agreement with the County, the Contract Operator is authorized to receive recyclable materials from entities other than the County and in return the Contract Operator pays the County a host fee for every ton of material it receives and processes.

The County notes for informational purposes that the infrastructure for I/C/I mixed recyclable processing (i.e., Single Stream) is not currently available in the County and, historically, the County's MRF was able to process up to +3,000 TPM of commercial volumes from private sources because of demand.

Recent Developments

In 2016, the County made changes to its solid waste collection program that included eliminating dual-sort collection of fiber and container recyclables in separate containers and implemented automated collection of Single Stream using 96-gallon carts. In making this change, the quantity of recyclables collected by Collection Haulers increased markedly and the quantity of contamination in the loads delivered to the receiving facilities also increased.

In late 2018, the County contracted for a recycled materials composition study to be performed. Summary results of the composition analysis are presented below in Table 3 and the full text of the recycling composition study report can be found at the site indicated below. In its transition from dual-stream to Single Stream recycling the County observed an increase in non-recyclable contamination. To address contamination in the recycling stream, the County has implemented a Recycling Quality Improvement Program ("RQIP"). The County has committed budget and hired full-time staff to manage the RQIP. Currently, the County is soliciting for contract services to serve as staff augmentation to perform at-the-curb cart inspections and provide direct feedback to residents concerning materials placed at the curb for recycling. In March 2019, the County received a \$193,000 grant from The Recycling Partnership in support of the RQIP, but regardless of the grant the County intends to continue the RQIP as a long-term project. The County expects continued RQIP efforts will result in improved recycling quality.

Table 3. Recycling Composition

Material Components	Mean Composition	Standard Deviation	90% Confidence Limits	
			Lower	Upper
PROGRAM ACCEPTED MATERIALS	62.08%			
PAPER				
Corrugated Cardboard/Paper Bags	17.77%	9.3%	15.6%	19.9%
Paperboard/Chipboard/Pasteboard	7.27%	3.2%	6.5%	8.0%
Newspaper	6.29%	3.8%	5.4%	7.2%
Office Paper/Junk Mail	5.70%	5.0%	4.5%	6.9%
Magazines/Catalogs	5.30%	4.0%	4.4%	6.2%
Polycoated/Aseptic Containers	0.52%	0.4%	0.4%	0.6%
Phone Books	0.07%	0.3%	<0.1%	0.1%
Food Service Packaging	0.37%	0.5%	0.3%	0.5%
Total Paper	43.30%	13.7%	40.1%	46.5%
PLASTIC				
#1 PET Bottles (with neck)	4.59%	1.4%	4.3%	4.9%
#1 PET Containers/Tubs (no neck)	0.27%	0.7%	0.1%	0.4%
#2 HDPE Bottles (with neck)	2.49%	0.9%	2.3%	2.7%
#2 HDPE Containers/Tubs (no neck)	0.42%	0.7%	0.3%	0.6%
#3-#7 Bottles and Containers (neck/no neck)	1.71%	0.9%	1.5%	1.9%
Total Plastic	9.49%	2.2%	9.0%	10.0%
METAL				
Aluminum Containers	1.24%	0.6%	1.1%	1.4%
Ferrous and Non-Aluminum Metal Containers	2.00%	1.3%	1.7%	2.3%
Aerosol Cans	0.28%	0.3%	0.2%	0.3%
Total Metal	3.52%	1.4%	3.2%	3.8%
GLASS				
Glass Containers (clear, brown, green)	5.77%	6.3%	4.3%	7.2%
Total Glass	5.8%	6.3%	4.3%	7.2%
NON-PROGRAM MATERIALS	37.92%			
PLASTIC				
Plastic - Bags/Film	3.06%	2.1%	2.6%	3.5%
Plastic - Bagged Materials including contents	0.00%	<0.1%	<0.1%	0.0%
Plastic - Expanded Polystyrene	0.54%	0.5%	0.4%	0.7%
Plastic - Other (bulky, toys)	3.99%	2.3%	3.4%	4.5%
Total Plastic Contamination	7.59%	3.8%	6.7%	8.5%
OTHER				
Paper - Non-Marketable (coated, soiled)	2.33%	2.0%	1.9%	2.8%
Textiles/Clothing	3.79%	4.5%	2.7%	4.8%
Electronics	0.79%	1.4%	0.5%	1.1%
Green Waste/Wood	2.33%	7.8%	0.5%	4.1%
Tanglers (hoses, cables, wires, cords)	1.00%	1.9%	0.5%	1.5%
Fines (materials <2 inches in diameter)	13.12%	10.0%	10.8%	15.4%
Other Non-Program Items	6.97%	5.4%	5.7%	8.2%
Total Other Contamination	30.34%	15.0%	26.8%	33.8%
TOTAL	100.00%			

Existing Assets and Resources

In developing a P3, the County has certain resources it can commit (e.g., lease) to the project including the existing MRF and McCormick Transfer Station and certain land adjacent to the existing MRF on the landfill property.

The existing MRF is approximately 53,000 sq. ft. and is situated on an approximately seven (7) acre site at the Orange County Landfill. Undeveloped areas totaling approximately 20 acres are adjacent to the existing MRF and are potentially available for the development of a new and/or appurtenant or complimentary facility. The site is serviced by paved roadways to the existing MRF (but not the additional area). The site has electrical service to the existing MRF. The site is not serviced by water or sewer utilities, although water and sewer service lines do extend to the Landfill Administration Building, which is approximately 3,000 feet from the existing MRF.

Background Documents

Background information, including, but not limited to the following, can be accessed via the County's Website:

<ftp://ftp.ocfl.net/divisions/purchasing/pub/Current%20Bids%20and%20RFPs%20-%20Large%20Files/Y19-626-RM/>

- Recovered Materials Processing Facility, Annual Inspection Report, SCS Engineers/HAS Golden Joint Venture, December 2018, including Equipment and Inspection Report, by RRT Design & Construction, March 27, 2019
- Orange County Residential Recycling Composition Study, SCS Engineers/HAS Golden Joint Venture, December 2018, March 4, 2019
- Orange County Landfill site aerial

SUBMITTAL OF REQUESTED INFORMATION

Submittal and Review Process Overview

The County will review submitted information. At its sole discretion, the County may ask certain respondents for additional information or schedule meetings to discuss submittals.

Technical concerns/questions concerning this RFI shall be submitted in writing, **no later than 4:00 P.M. June 14, 2019** to Rolando Melo, Rolando.Melo@ocfl.net. Any Respondents who initiates any discussions with staff in any manner other than that described above is subject to disqualification from the entire process related to this P3.

Orange County Lobbyist Regulations General Information

A lobbying blackout period shall commence upon issuance of the solicitation until the due date and time of responses to this RFI. Additional information relative to lobbying can be found at:

<http://www.orangecountyfl.net/OpenGovernment/LobbingAtOrangeCounty.aspx>

The Board of County Commissioners may void any Contract where the County Mayor, one or more County Commissioners, or a County staff person has been lobbied in violation of the blackout period restrictions of Ordinance No. 2002-15.

You may contact Rolando Melo at any time during this process, including during the black out period.

Submission Requirements:

Firms or companies desiring to submit for this RFI, as described herein, shall submit one (1) Proposal (clearly marked), three (3) copies (a total of 4 Packages) and one (1) electronic copy on a USB drive for document management purposes not later than 2:00 P.M. local time, July 2, 2019

1. Information provided should be factual, technical and presented succinctly.
2. Claims stated should also provide existing installed locations for the benefits expressed.
3. Responses should be no more than fifteen (15) pages with 1.15 line spacing except for technical specifications.
4. Any supplemental information should only be provided in an appendix that the County may or may not consider at its discretion.
5. All submissions become the property of the County and will become public records.
6. Responses should include the following elements and be bound with tabs separating each section.
 - A. A cover letter on company letterhead transmitting the company's interest.
 - B. A description of the organization/company and information on services the organization/company can offer to the County or potential partners in the recycling project. If this is an existing partnership of organizations, a description of all members of the Partnership.
 - C. The County requests the following list of targeted information from these participating entities (Note: each respondent is only expected to provide pertinent information).
 - a) Recycling Processing Firms – including integrated service providers, MRF operators, material manufacturing companies (e.g., paper and plastic companies), partnerships, etc.
 1. Identify companies interested in developing a renovated or new MRF in the County.
 2. Suggest conditions, processes, or other information that could be included to optimize a long-term agreement.
 3. Suggest a timeline necessary to develop a renovated or new MRF.

4. Suggest how recycling can be accommodated during a transition period between awarding a new contract and initial operation of a renovated or new MRF.
- b) Recycling Processing Technology providers.
1. Identify technology providers.
 2. Identify new and efficient technologies.
 3. Briefly and precisely identify the technology.
 4. Identify the purpose of the technology.
 5. Identify the capacity of the technology to help reach County goals.
 6. Identify the technology's impact on developing a new MRF and/or the purpose of this RFI.
 7. Suggest how the technology may fit with the County's intentions (1 paragraph).
- c) Equipment Suppliers/Manufacturers.
1. Provide information about technologies available to separate the recycling stream.
 2. Provide information on how materials can be optimally separated for highest quality and value.
 3. Provide information on how contamination is removed.
 4. Provide information which eliminates unsafe, dangerous or repetitive jobs.
 5. Suggest performance specifications for separation and processing equipment.
 6. Provide information on how the separation and processing equipment protects the safety/health/welfare requirements of workers.
- d) Recycling Related Financial Services, Investors and Related Support Providers (note: firms must be directly involved in the following, no consultants or other solicitations from brokers are requested for this category).
1. Provide examples and suggestion for potential financing options.
 2. Provide information on potential sources of grants, programs and demonstration projects for consideration for processing recyclables.

3. Provide ideas for cost/revenue stabilization.
 4. Provide information on project risk assessment.
- e) End Users of Recycled Commodities.
1. Identify recycling-related manufacturers located in Central Florida or that desire to open locations in Central Florida.
 2. Identify what, if any, interest in the County Landfill location.
 3. Provide information about specifications needed for recycling materials to be used in the manufacturing process and for the end-market materials in particular.
- f) MRF Designers/Builders (Note: balance of plant engineering firms, architects, equipment installation firms and MRF building manufacturing firms are requested for these answers. No brokers or general consultants are requested to reply to this category).
1. Identify recycling-related design/build/install and manufacturers.
 2. Provide information about specifications needed for MRF footprints and long-term building sustainability.
 3. Provide information on energy saving materials and green building practices for MRFs.
- g) Alternative Recycling Technologies.
1. Identify description of Alternative Recycling Firms interested in this procurement.
 2. Provide description of alternative technologies.
 3. Provide description of processes sufficient for understanding the technology.
 4. Provide whether technology is complementary to, or replaces, Single Stream residential processing.
 5. Provide documented rates of recovery, cost savings, etc.
 6. Identify any North American facilities operating at a commercial scale.
- h) Other Interested Parties.
1. Provide information deemed relevant to the P3 process.

D. Indicate if your organization would be interested in attending a County-hosted market sounding event related to MRFs, material processing and recycling and related topics as related to a P3 for recycling services in the County.

THE FOLLOWING SECTION MUST BE COMPLETED BY ALL RESPONDENTS:

Organization Name: _____

(Street No. or P.O. Box Number) (Street Name) (City)

(County) (State) (Zip Code)

(Contact Person)

Phone Number: _____ Fax Number: _____

E-mail Address:

It is the sole responsibility of the Respondent to ensure that their information reaches the Procurement Division on or before the closing date and time. The County shall in no way be responsible for delays caused by any occurrence. Verification of the County's receipt of Respondents information submitted by email is the Respondent's responsibility. The County will not be responsible for late deliveries, delayed mail or e-mail errors.

The County contact for this RFI is Rolando Melo, Rolando.Melo@ocfl.net.

SUBMITTAL LABEL:

All submittals, should use the hard-copy label below and place on front of their outermost sealed envelope/package.

**DO NOT OPEN - SEALED RESPONSES - DO NOT OPEN
RESERVED FOR PUBLIC BID OPENING**

Company: _____

Contact Name: _____

Contact Phone/ Email: _____

Address: _____

CONTACT: **Rolando Melo**
RFI NUMBER: **Y19-626-RM**
TITLE: **REQUEST FOR INFORMATION AND
PARTICIPATION IN A PRE-PROCUREMENT MARKET
SOUNDING EVENT FOR PUBLIC-PRIVATE PARTNERSHIP
FOR DEVELOPING AND IMPLEMENTING A RECOVERED
MATERIALS PROCESSING FACILITY IN ORANGE
COUNTY, FLORIDA**

BID DUE DATE: _____

DELIVER TO:
ORANGE COUNTY PROCUREMENT
DIVISION
INTERNAL OPERATIONS CENTRE II
400 E. SOUTH STREET, 2ND FLOOR
ORLANDO, FL 32801.