

April 11, 2019
BOARD OF COUNTY COMMISSIONERS
ORANGE COUNTY, FLORIDA
INVITATION FOR BID (IFB) Y19-1047-AH; ADDENDUM NO. 2

PEST CONTROL SERVICES FOR THE
ORANGE COUNTY CONVENTION CENTER

This Addendum is hereby incorporated into the bid documents of the project referenced above. The following items are clarifications, corrections, additions, deletions, and/or revisions to and shall take precedence over the original documents. Additions are indicated by **underlining** and deletions via ~~strikethrough~~.

CLARIFICATIONS

- A. The Bid Opening Date is changed from ~~Tuesday, April 16, 2019 at 2:00PM~~ to Thursday, April 18, 2019 at 2:00PM.**
- B. A sample of the Service Log Book is hereby incorporated into the IFB as Attachment E.**

QUESTIONS AND ANSWERS

A. Questions and Answers

- 1. Question:** Is prior pricing available for this contract?

Answer: The current contract can be viewed by accessing the following link:

<http://apps.ocfl.net/OrangeBids/Termcontracts/listtermcontract.asp?ID=127181&CT=application/pdf&FN=Y14-143.pdf>

- 2. Question:** Who currently services the location?

Answer: The current provider of these services at the Orange County Convention Center is Massey Services, Inc. The contract can be accessed via the link provided in Question #1.

- 3. Question:** What is the annual amount?

Answer: The current contract may be viewed by accessing the following link:

<http://apps.ocfl.net/OrangeBids/Termcontracts/listtermcontract.asp?ID=127181&CT=application/pdf&FN=Y14-143.pdf>

Additionally, Question #10, below, includes the value paid for pest control services in the year 2018.

4. **Question:** Is the scope of service different from prior year?

Answer: There were minor changes to the scope of service as compared to the previous contract. You can view the revised Scope of Services under Section 3 of the Invitation for Bids, Pages 32 – 39.

5. **Question:** How many Rodent Stations are on the property? If none, is a rodent program wanted for the location?

Answer: There are approximately 60 rodent stations throughout the property. The need for rodent stations depends on the amount of rodent activity, sometimes there are more. The Scope of Services, under Section 3 of the IFB, details the rodent program.

6. **Question:** On Page 46 of the Invitation for Bids is a list of additional services 6-8, these services (are estimates only and will be performed “as required”.) Does the contractor bill for these additional services monthly regardless of OCCC’s approval to use these services?

Answer: The Contractor shall not perform nor bill for additional services unless a delivery order is issued for the specific service.

7. **Question:** If the services for termites, birds and fogging are performed upon approval by OCCC, can you provide how often these services have been performed over the past year?

Answer: There has not been any services for birds and fogging for the year 2018. There was 1 (one) termite treatment in the year 2018.

8. **Question:** Who is your pest provider?

Answer: The current contract may be viewed by accessing the following link:

<http://apps.ocfl.net/OrangeBids/Termcontracts/listtermcontract.asp?ID=127181&CT=application/pdf&FN=Y14-143.pdf>

9. **Question:** Can you supply a copy of the last bid tabulation sheet or supply us with current pricing?

Answer: The current contract may be viewed by accessing the following link:

<http://apps.ocfl.net/OrangeBids/Termcontracts/listtermcontract.asp?ID=127181&CT=application/pdf&FN=Y14-143.pdf>

10. Question: What was the total amount paid for pest control in the last 12 months?

Answer: The total amount paid for pest control in the year 2018 was \$45,075.

11. Question: Of the total amount paid for pest control in the last 12 months, how much was paid for Bed Bug treatments?

Answer: There was no need for Bed Bug treatments in 2018.

12. Question: Of the total amount paid for pest control in the last 12 months, how much was paid for termite treatments?

Answer: The amount paid for termite treatments in 2018 was \$1,875.

13. Question: Is prior pricing available for this contract?

Answer: The current contract may be viewed by accessing the following link:

<http://apps.ocfl.net/OrangeBids/Termcontracts/listtermcontract.asp?ID=127181&CT=application/pdf&FN=Y14-143.pdf>

ACKNOWLEDGEMENT OF ADDENDA

- A.** The bidder shall acknowledge receipt of this addendum by completing that applicable section in the solicitation or by completion of the acknowledgement information on the addendum. Either form of acknowledgement must be completed and returned no later than the date and time for receipt of the bid.
- B.** All other terms and conditions of the IFB remain the same.
- C.** Receipt acknowledge by:

Authorized Signature

Date

Title

Name of Firm

MASSEY PEST SERVICE LOG

DATE	TIME	PERSON REPORTING	PHONE #	PEST TYPE	SPECIFIC LOCATION(S)	TECH INIT.
3/14					NO Calls	BO
3/15					NO Calls	BO
3/18					NO calls	BO
3/18	1:35			Rat	West bldg. Centoplate warehouse	BO
3/19					NO calls	BO
3/20					NO calls	BO
3/20	10:30	Terry Curtis		ants	South facilities OPPS Admin	BO
3/21					NO calls	BO
3/22					NO calls	BO
3/25					NO calls	BO
3/26	10 ⁰⁰			Roaches Wet Sulf Treat Bugs	Command Center Dock 7/	BO 3/26
3/27					NO calls	BO
3/28					NO calls	BO
3/29					NO calls	BO

MASSEY PEST SERVICE LOG

DATE	TIME	PERSON REPORTING	PHONE #	PEST TYPE	SPECIFIC LOCATION(S)	TECH INIT.
2/26	7:45	Paul	5-8923	GNATS	DOCK 6 FAC. m.n.n.	BA
2/27					NO Culls	BA
2/28					NO Culls	BA
3/1					NO Culls	BA
3/2	10	RAY		Roaches	S 322	BA
3/4					NO culls	BA
3/5					NO Culls	BA
3/5	11:20p	DAN Hill	401514 1089	RATS	GL Cross From Bldg 13 Construction Area Lots of RATS	BA
3/6	10:20			Roach Flies	S322	BA
3/6	10:34	molly		rat	Phase 1 kitchen & Hall D2 pantry	BA
3/8					NO Culls	BA
3/11					NO Culls	BA
3/12					NO Culls	BA
3/13					NO Culls	BA
3/14					NO Culls	BA

MASSEY PEST SERVICE LOG

DATE	TIME	PERSON REPORTING	PHONE #	PEST TYPE	SPECIFIC LOCATION(S)	TECH INIT.
2/5	1230	Paul		roach	Env. Svcs South breakroom	BU
"	"	Paul		Antz	dock 4	BU
2/7				NO	calls	BU
2/8				NO	calls	BU
2/11				NO	calls	BU
2/12				NO	calls	BU
2/13	Sam	Peggy	57226	Ants	SB Hall - Ant Hill by Column just past rollup door from Ramp	BU
2/4				NO	calls	BU
2/5				NO	calls	BU
2/18				NO	calls	BU
2/18		Milton		Roaches	S 231 Admin	BU 2/19
2/20				NO	calls	BU
2/21				NO	calls	BU
2/22				NO	calls	BU
2/25				NO	calls	BU

Suedmeyer, Paul

From: Cavanaugh, Pam J (OCCC)
Sent: Tuesday, February 12, 2019 7:26 AM
To: Suedmeyer, Paul

Good morning Paul. The HIMSS show managers office is experiencing any activity. I do not know if Barry can do anything with it being occupied space. Please let him know of this issue. Perhaps just stopping in to check the area so they see we can are aware and looking into the matter. See what Barry thinks/says.

Sent via the Samsung Galaxy S7, an AT&T 4G LTE smartphone

*THanks
PJS*

*PJS
2/12/19
2:34 AM*

Cavanaugh, Pam J (OCCC)

Past log book

From:

Adriana Ortega <Adriana.Ortega@centerplate.com>

Sent:

Wednesday, February 6, 2019 5:25 PM

To:

Bonilla, Armando (Centerplate); Velezgonzalez, Elaine (Centerplate); Garl Mezzelo; Cuasay, Leonard (Centerplate); Cangelos, Mia (Centerplate); William McCully; Santa, Wilma (Centerplate); Seth, Geeta (Centerplate); Katurakes, James (Centerplate); Fanelli, Laura (Centerplate); Ahuja, Mohan (Centerplate); Paul Kirch; Thompson, Robert (Centerplate); Mezquita, Francisco (Centerplate); Harry Amadeo; Marcus Williams; Michelle Ham; Nicholls, Neicole (Centerplate); Toni Kloc; Sommers, Ann (Centerplate); Gaines, Ivan (Centerplate); Juan Solis; Paul Betancur; Rafael Delgado
David Moon; David Moon; Cavanaugh, Pam J (OCCC); Stephanie Aviles
Deep Cleaning Week 02/12/19 - 02/15/19

Cc:

Subject:

Good Afternoon,

Monday, February 11th - Phase III / Rolling Stock

Tuesday, February 12th - Phase V / Production Kitchen

Wednesday, February 13th - Phase V / Bake Shop Detailed + Walk-in Cooler

Thursday, February 14th - Phase V / North Subcontractor Kitchen

Friday, February 15th - Phase V / North Loading Dock and Grease Barrel

Thank you,



Adriana Ortega

Culinary Administrative Assistant

CENTERPLATE

Orange County Convention Center

T 407.685.5841

F 407.685.5740

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Cavanaugh, Pam J (OCCC)

Pam J Cavanaugh

From: Loy, Amy K
Sent: Friday, February 1, 2019 2:41 PM
To: Cavanaugh, Pam J (OCCC)
Subject: Spray for ants in EM office

Good Afternoon,

I was hoping you could put my office on the "spray for ants" list?

The last few days I have had little red ants that appear out of nowhere and I can't find what is attracting them or where they are coming from, HELP! I've cleaned floor to ceiling but still getting occasional visitors ☹️

Amy Loy

Event Manager | Event Management

ORANGE COUNTY CONVENTION CENTER

Direct: (407) 685-9872 | Mobile: (321) 263-6159 | Fax: (407) 685-9866

Email: Amy.Loy@occc.net

Amy Loy

Cavanaugh, Pam J (OCCC)

Pam J Cavanaugh

From:

Adriana Ortega <Adriana.Ortega@centerplate.com>

Sent:

Friday, February 1, 2019 6:24 PM

To:

Bonilla, Armando (Centerplate); Velezgonzalez, Elaine (Centerplate); Garl Mezzelo; Cuasay, Leonard (Centerplate); Cangelosi, Mia (Centerplate); William McCully; Santa, Wilma (Centerplate); Seth, Geeta (Centerplate); Katurakes, James (Centerplate); Fanelli, Laura (Centerplate); Ahuja, Mohan (Centerplate); Paul Kirchn; Thompson, Robert (Centerplate); Mezquita, Francisco (Centerplate); Harry Amadeo; Marcus Williams; Michelle Ham; Nicholls, Neicole (Centerplate); Toni Kloc; Sommers, Ann (Centerplate); Gaines, Ivan (Centerplate); Juan Solis; Paul Betancur; Rafael Delgado
Cavanaugh, Pam J (OCCC); Beth Steele; Stephanie Aviles; Hector Mezquita;
dm.tasteofasia@hotmail.com; Anjali Ahuja; Sameer Sakhuja
Deep Cleaning Week 02/04/19 - 02/08/19

Cc:

Subject:

Good Evening,

Monday, February 4th – Phase V / North Subcontractor Kitchen Detailed

Tuesday, February 5th – Phase V / North Catering Pantry

Wednesday, February 6th – Phase III / Production Kitchen

Thursday, February 7th – Phase III / Bake Shop Detailed + Walk-in Cooler

Friday, February 8th – Phase II / Subcontractor Kitchen + Catering Hub Hall E Pantry

Thank you,



Adriana Ortega

Culinary Administrative Assistant
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Cavanaugh, Pam J (OCCC)

From: Hensley, Michael K.
Sent: Thursday, January 31, 2019 2:54 PM
To: OCCC-Facops-BldgSvcSupv
Cc: Gaudinez, Kenneth; Mauigoa, Philip; Suansing, Demetrio; Wood, Robert
Subject: Pest List

Hello,

Can we get the Event Set Up breakroom in West Bldg. South Tunnel Storage room on the list for roaches near the sink, cabinet area?

Also, don't know if it was reported yesterday, but there ants in the West Bldg. w208B h20 cooler. The cooler was replaced but the room probably needs a treatment.

Thank you,

Michael K. Hensley

Asst. Event Set Up Supervisor | EVENT OPERATIONS

ORANGE COUNTY CONVENTION CENTER

Direct: (407) 685-9891 | Mobile: (407) 234-3770 | Fax: (407) 685-5596

Email: Michael.Hensley@occc.net



Cavanaugh, Pam J (OCCC)

Pest log book

From: Kelso, DeCory
Sent: Wednesday, January 30, 2019 3:18 PM
To: Cavanaugh, Pam J (OCCC)
Subject: RE: Massey

All of them please

From: Cavanaugh, Pam J (OCCC)
Sent: Wednesday, January 30, 2019 3:16 PM
To: Kelso, DeCory <DeCory.Kelso@occc.net>
Subject: RE: Massey

I will get this into the pest log for service. Is there a specific area of concern or ALL of them?

From: Kelso, DeCory
Sent: Wednesday, January 30, 2019 2:31 PM
To: Cavanaugh, Pam J (OCCC) <Pam.Cavanaugh@occc.net>
Cc: Figueroa, Roy <Roy.Figueroa@occc.net>
Subject: Massey

Good afternoon Pam,

Jur attendants have brought to our attention that they've seen **ants and roaches in our toll booths lately**. Not sure the last time we had them sprayed but can we schedule Massey to come out and spray the toll booths please?

Thank you,

DeCory Kelso
Assistant Supervisor Parking Operations
ORANGE COUNTY CONVENTION CENTER
Direct: (407) 685-5591 | Mobile: (407) 432-8174
Email: decory.kelso@occc.net

Good



PEST PREVENTION SERVICE REPORT

Post log book

sey Services JBI74410
6 S Michigan Ave, Kissimmee FL 34744

Phone: 407-932-1022

WeCare@massey.com
Customer Care Phone 1-888-891-3200

Comm Pest Prevention

Account# 5274364
Massey Services-12

Location # 5274364
Orange Co Convention Zone 4
9800 International Dr
Orlando, FL 32819-8111

Service Date: 01/30/2019
Order Number: 34259555
Time In: 08:27 AM
Time Out: 10:06 AM
Customer Signature: *N/A*
Milton
Pest Prevention Technician
Barry Oneill

PCID # JE240721 *Barry Oneill*

General Comments / Instructions

Inspected and serviced the exterior rodent stations on today's service. There were a couple of stations that had activity, which I will monitor. I changed out all product. Inspected an admrin. area at Centerplate Human Resource bldg. I found ant activity in one area which I treated. I will be back in a week to reinspect.

Pest Activity	Pest Totals
Ant - Ghost	5
Droppings-Roof Rat	5

Device Inspection Summary:

Device Type	# Inspected	Inspected w/Activity	* Skipped	# Damaged	# Inaccessible	# Replaced
Exterior Inspection	1 of 1 (100%)	1 of 1 (100%)	0	0	0	0
Total:	1 of 1 (100%)	1 of 1 (100%)	0	0	0	0

Areas of Concern (Conditions, Avenues and Sources Identified as Potential Pest Activity):

Observation
-Structural cracks, gaps, or accesses noted
-Sanitation deficiencies/Food debris present; Syrup from soda boxes leaking on the floor by Center Garden food venue.

Location
3 Compartment Sink

Recommendation
-Seal openings to prevent pest access

Responsibility
Customer Responsibility

Observation
-Sanitation deficiencies/Food debris present; Syrup from soda boxes leaking on the floor by Center Garden food venue.
-Sanitation deficiencies/Food debris present; syrup spilled on soda machine and counters
-Sanitation deficiencies/Food debris present
-Excess moisture/Standing water/Water Leaks
-Storage practices favor pest development

Location
Kitchen
Dell Area; under grill presses and ice tea brewing stations
Drink/Coffee Station
Dining Room

Recommendation
-Please see technician comments; I recommend cleaning syrup off the floor to reduce pest development.
-Please see technician comments; clean to reduce pest development.
-Please see technician comments
-Dry out area to prevent pest buildup
-Please see technician comments; I recommend not storing card board boxes behind trash cans in the dining area.

Responsibility
Customer Responsibility
Customer Responsibility
Customer Responsibility
Customer Responsibility

Observation
-Storage practices favor pest development

Location
Dining Room

Recommendation
-Please see technician comments; I recommend not storing card board boxes behind trash cans in the dining area.

Responsibility
Customer Responsibility

Treatments Applied to Control/Prevent Pests:

Materials	EPA #	Active %	Quantity	Target Pests	Location	Application Method
Phantom oz	241-392	0.5 %	10 oz	Ant - Ghost	Office Area	Liquid Spot Treat
Optgard Ant Gel	100-1260	0.01 %	0.2 gm	Ant - Ghost	Office Area	Bait Placement

Cavanaugh, Pam J (OCCC)

Put log book

Subject:

FW: (External) RE: Request for service

From: Mele Penitani [mailto:Mele.Penitani@centerplate.com]
Sent: Tuesday, January 29, 2019 12:07 PM
To: Cavanaugh, Pam J (OCCC) <Pam.Cavanaugh@occc.net>
Subject: RE: (External) RE: Request for service

Yes - Thank you! My staff will be **here by 8am.**

Call Bob Evans's office

Mele Penitani
Director of Human Resources
Centerplate, Orange County Convention Center
O) 407-685-7414 C) 321-202-9163 F) 407-685-5981
Mele.zeno@centerplate.com / www.centerplate.com

BP

From: Mele Penitani [mailto:Mele.Penitani@centerplate.com]
Sent: Tuesday, January 29, 2019 11:59 AM
To: Cavanaugh, Pam J (OCCC) <Pam.Cavanaugh@occc.net>
Subject: Request for service
Importance: High

Hi Pam,

I hope you are great!

My office in really in need of service from Massey. We have a bad problem with ants and our entire storage area is infested. Our Keurig maker is full of them. How soon can we get assistance? Thank you

Mele Penitani
Director of Human Resources
Centerplate, Orange County Convention Center
O) 407-685-7414 C) 321-202-9163 F) 407-685-5981
Mele.zeno@centerplate.com / www.centerplate.com
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MASSEY PEST SERVICE LOG

DATE	TIME	PERSON REPORTING	PHONE #	PEST TYPE	SPECIFIC LOCATION(S)	TECH INIT.
1/17					NO calls	BP
1/19	11:30			Ants	South/North Bldg. S330 mtg rm	BP
1/21					NO calls	BP
1/21	10:00			Lizards FROGS carniv	Taxi-cab Marcellin building North parking lot	BP BP
1/22					NO calls	BP
1/23					NO calls	BP
1/25					NO calls	BP
1/28					NO calls	BP
1/29					NO calls	BP
1/29	8:30	PAUL S.	5-5957	ANTS	BUILDING 12 BREAKROOM ACROSS FROM DOCK 5 IN W. BUILDING	BP
1/29	8:30	MOLLY C.P.		RATS	PHASE III KITCHEN STORAGE ROOM BY NORTH WALK OVER	BP
1/31	8:00	GIANE (PAUL S)	5-5925	ANTS	ALL OVER BUILDING 12 HAS ANTS (ACROSS FROM DOCK 5)	BP
2/1					NO calls	BP
2/4					NO calls	BP
2/5					NO calls	BP

Cavanaugh, Pam J (OCCC)

Post log book

From:

Adriana Ortega <Adriana.Ortega@centerplate.com >

Sent:

Thursday, January 24, 2019 5:08 PM

To:

Bonilla, Armando (Centerplate); Velezgonzalez, Elaine (Centerplate); Garl Mezzelo; Cuasay, Leonard (Centerplate); Cangelosi, Mia (Centerplate); William McCully; Santa, Wilma (Centerplate); Seth, Geeta (Centerplate); Katurakes, James (Centerplate); Fanelli, Laura (Centerplate); Ahuja, Mohan (Centerplate); Paul Kirch; Thompson, Robert (Centerplate); Mezquita, Francisco (Centerplate); Harry Amadeo; Marcus Williams; Michelle Ham; Nicholls, Neicole (Centerplate); Toni Kloc; Sommers, Ann (Centerplate); Gaines, Ivan (Centerplate); Juan Solis; Paul Betancur; Rafael Delgado
Anjali Ahuja; Cavanaugh, Pam J (OCCC)
Deep Cleaning 01/28/19 - 02/01/19

Cc:

Subject:

Good Evening,

Monday, January 28th – Phase III / Production Kitchen

Tuesday, January 29th – Phase III / GM Detailed + Walk-in Cooler

Wednesday, January 30th – Phase II / Subcontractor Kitchen + Catering Hub Hall E Pantry

Thursday, January 31st – Phase V / Production Kitchen

Friday, February 1st – Phase V / GM Detailed + Walk-in Cooler

Thank you,



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Cavanaugh, Pam J (OCCC)

Past log book

From: Adriana Ortega <Adriana.Ortega@centerplate.com>
Sent: Thursday, January 17, 2019 7:51 PM
To: Bonilla, Armando (Centerplate); Velezgonzalez, Elaine (Centerplate); Garl Mezzelo; Cuasay, Leonard (Centerplate); Cangelosi, Mia (Centerplate); William McCully; Santa, Wilma (Centerplate); Seth, Geeta (Centerplate); Katurakes, James (Centerplate); Fanelli, Laura (Centerplate); Ahuja, Mohan (Centerplate); Paul Kirchn; Thompson, Robert (Centerplate); Mezquita, Francisco (Centerplate); Harry Amadeo; Marcus Williams; Michelle Ham; Nicholls, Neicole (Centerplate); Toni Kloc; Sommers, Ann (Centerplate); Gaines, Ivan (Centerplate); Juan Solis; Paul Betancur; Rafael Delgado
Cc: Cavanaugh, Pam J (OCCC); Anjali Ahuja; Hector Mezquita
Subject: Deep Cleaning 01/21/19 - 01/25/19

Good Evening,

Monday, January 21st – HOLIDAY

Tuesday, January 22nd – Phase II / Subcontractor Kitchen + Catering Hub Hall E Pantry

Wednesday, January 23rd – Phase V / Production Kitchen

Thursday, January 24th - Phase III / Hot Prep Detailed + Walk-in cooler

Friday, January 25th – Phase V / North Subcontractor Kitchen + Cooler

Thank you,



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Suedmeyer, Paul

From: Cavanaugh, Pam J (OCCC)
Sent: Wednesday, January 16, 2019 6:58 AM
To: Suedmeyer, Paul
Cc: David, Karlene; Moreno, Milton R
Subject: Pest log book

Good morning. Please put in the log book:

- Check Destination lounge and South side restaurant- for any pest activity. Client had bad experience in these spaces the last time they were here.
- in West admin 220, Katie Perez said she feels like something is biting her.

Thank you.

Sent via the Samsung Galaxy S7, an AT&T 4G LTE smartphone

Paul ✓

MASSEY PEST SERVICE LOG

DATE	TIME	PERSON REPORTING	PHONE #	PEST TYPE	SPECIFIC LOCATION(S)	TECH INIT.
1/3/19	7:35 PM	PHIL SHAW	55651	RATS	EVENT UTILITIES DOCK 8 SHOP + BREAK RM	<i>[Signature]</i>
1/3/19	9:30 PM	Kathy Hagan	55848	Ants	Visit Orlando (Above West Entrance)	<i>[Signature]</i>
1-4	9:50			Ants	Orange TV	<i>[Signature]</i>
1-4	12 PM			Gnat	Uniform Issues	
1/6	8:45 AM	JANINE	5-9829	GNATS + SILVERFISH	BUILDING 12, WEST BUILDING SEE JANINE (I.E. EMAIL)	
1/6	7 am	PAUL S.	5-5957	R/A	NEED ANOTHER CASE OF FLY STRIPS.	
1/7	6:30 P	Linda H TROY PETERSON	5-5856	Ants Roaches	West Dock Entrance Guard Shack	<i>[Signature]</i>
1/8	8:30 AM	PAUL S.	5-5553	ANTS FLY INSECTS	RIGGING @ DOCK 9 WEST BUILDING	<i>[Signature]</i>
1/9	3:30 AM	West Security Command	59828	Roaches	West Bldg Security Command Office Dock 7	<i>[Signature]</i>
1/10	12:18	NU	Call	Reported		<i>[Signature]</i>
1/14					NO calls	<i>[Signature]</i>
1/14	10:30	LARRY DIXON	59890	Roaches	Rigging in N/S Building 105-414 105-434 105-433	<i>[Signature]</i>
1/15					NO calls	<i>[Signature]</i>
1/16					NO calls	<i>[Signature]</i>
1/17					NO call	<i>[Signature]</i>

SERVICE LOG

FOR IMMEDIATE ACTION, CALL:
Customer Care Center (888) 891-3200

Date	Time	Person Reporting	Telephone & Extension	Type of Pest	Specific Location (s)	Service Completed
10/23	5:00p	Keith Br	55925	caterpillars	A-1 lobby 1st level by escalators and entrance of glass doors and surrounding areas of Med. 4	BO
10/24					NO calls	BO
10/24	11:30am	PAUL	5-59	ANTS	NORTH TOLL BOTH IN POWER BOX NEXT TO TOLL BOTH ANT PILE N/S BUILDING	BO
10/25					NO calls	BO
10/25	10:34			wasp	3 wasp nests outside W340	BO
10/26	9:30A	Chris Singleton	5-5508 5-9801	ANTS	Reported bad ant problem W330C	BO
10/29					NO calls	BO
10/30					NO calls	BO
10/31					NO calls	BO
11/1					NO calls	BO
11/2					NO calls	BO
11/5	4:10pm	PAUL S.	3-5957	ROACHES	MEETING ROOMS N310 + N320. AND THE AIR POCKETS IN THESE ROOMS.	BO
11/6	12:40pm	OMAR	5- 7276 7276	Roaches	N/S Env. Svc Rm's closets.	BO
11/6	12:45pm	PAUL	5-5957	ANTS	SOUTH ADMIN - 5231 (SEE LAUREN) IN MARK'S OFFICE.	BO
11/6	6pm	Keith B.	5-5957	ANTS	IN Valencia dressing rooms ROOM A & ROOM D	BO

Cavanaugh, Pam J (OCCC)

Post by book

From: Adriana Ortega <Adriana.Ortega@centerplate.com>
Sent: Wednesday, October 31, 2018 2:56 PM
To: Cavanaugh, Pam J (OCCC)
Subject: Please send Barry to Sales / Catering Offices

Good Afternoon Pam,

Could you please schedule Barry tomorrow, November 1st, around 9am, to go to the Sales & Catering Offices. They complained about getting a lot of ants, coming from the walls !!!

Thank you !

Adriana Ortega
Culinary Administrative Assistant
CENTERPLATE
Orange County Convention Center
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Post log book

Cavanaugh, Pam J (OCCC)

From: Adriana Ortega <Adriana.Ortega@centerplate.com>
Sent: Tuesday, October 30, 2018 2:06 PM
To: Bonilla, Armando (Centerplate); Velezgonzalez, Elaine (Centerplate); Garl Mezzelo; Cuasay, Leonard (Centerplate); Cangelos, Mia (Centerplate); William McCully; Santa, Wilma (Centerplate); Seth, Geeta (Centerplate); Katurakes, James (Centerplate); Fanelli, Laura (Centerplate); Ahuja, Mohan (Centerplate); Paul Kirch; Thompson, Robert (Centerplate); Mezquita, Francisco (Centerplate); Harry Amadeo; Marcus Williams; Michelle Ham; Nicholls, Neicole (Centerplate); Toni Kloc; Sommers, Ann (Centerplate); Gaines, Ivan (Centerplate); Juan Solis; Rafael Delgado
Cc: Anjali Ahuja; Sameer Sakhujia; Candace Stottle; Cavanaugh, Pam J (OCCC); Stephanie Aviles
Subject: Deep Cleaning Week 11/05/18 - 11/09/18

Good Afternoon,

Monday, November 5th – Phase II / Subcontractor Kitchen + Catering Hub Hall E Pantry

Tuesday, November 6th – Phase III / Food Court B

Wednesday, November 7th – Phase III / Food Court C

Thursday, November 8th - Phase III / Hot Prep Detailed + Walk-in Cooler

Friday, November 9th – Phase V / Hot Prep Detailed – Walk-in Cooler

Thank you,



Adriana Ortega
Culinary Administrative Assistant
CENTERPLATE
Orange County Convention Center
T 407.685.5841
F 407.685.5740
www.centerplate.com
Making it better to be there since 1929

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Cavanaugh, Pam J (OCCC)

Best Service Log book

From: Adriana Ortega <Adriana.Ortega@centerplate.com>
Sent: Wednesday, October 24, 2018 3:46 PM
To:

Bonilla, Armando (Centerplate); Velezgonzalez, Elaine (Centerplate); Garl Mezzelo; Cuasay, Leonard (Centerplate); Cangalosi, Mia (Centerplate); William McCully; Santa, Wilma (Centerplate); Seth, Geeta (Centerplate); Katurakes, James (Centerplate); Fanelli, Laura (Centerplate); Ahuja, Mohan (Centerplate); Paul Kirch; Thompson, Robert (Centerplate); Mezquita, Francisco (Centerplate); Harry Amadeo; Marcus Williams; Michelle Ham; Nicholls, Nelcole (Centerplate); Toni Kloc; Sommers, Ann (Centerplate); Gaines, Ivan (Centerplate); Juan Solis; Rafael Delgado
dm.tasteofasia@hotmail.com; Hector Mezquita; Cavanaugh, Pam J (OCCC)
Deep Cleaning Week 10/29/18 - 11/02/18

Cc:
Subject:

Good Afternoon,

Monday, October 29th – Phase V / North Subcontractor Kitchen + Cooler

Tuesday, October 30th – Phase V / North Palm

Wednesday, October 31st – Phase V / North Citrus

Thursday, November 1st – Phase III / Production Kitchen

Friday, November 2nd – Phase III / GM Detailed + Walk-in Cooler



Thank you,

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SERVICE LOG

FOR IMMEDIATE ACTION, CALL:
Customer Care Center (888) 891-3200

Date	Time	Person Reporting	Telephone & Extension	Type of Pest	Specific Location (s)	Service Completed
10/3					NO calls	SD
10/3	5:30 pm	Hannah Starner	55840	ANTS	Event Management's OFFICE (EAST Mezzanine) Hannah's office on and around DESK.	SD
10/5					NO calls	SD
10/8					NO calls	SD
10/9					NO calls	SD
10/10					NO calls	SD
10/11					NO calls	SD
10/12					NO calls	SD
10/15					NO calls	SD
10/16					NO calls	SD
10/17					NO calls	SD
10/17		Francisco Mezzanine		Roach	FCA ?	SD
10/18				Roach	North 122 in A1 Hall	SD
10/22	0800	CP		Roaches	West Center level Warehouse	MEM
10/22	2:30 pm	PAMC. S-5879 →		ANTS	SOUTH ADMIN (MR 5231)	SD
10/22	2:30 pm	PAM C.	S-5879	ROACHES	WEST BUILDING DOCK 1 POLICE SGT. OFFICE	SD