

May 4, 2016

**BOARD OF COUNTY COMMISSIONERS
ORANGE COUNTY, FLORIDA**

**IFB #Y16-144-MG
STATEMENT PRINTING AND MAILING SERVICE –
ORANGE COUNTY UTILITIES DEPARTMENT
TERM CONTRACT**

ADDENDUM NO. 1

To all bidders:

The following are questions, with respective answers, for the above IFB:

1. QUESTION – Who is the current vendor providing these services and at what cost breakdown?

ANSWER – You may find this information on our website. The current contract is Y11-175 with Envelopes & Forms, Inc., d/b/a SureBill.
<http://apps.ocfl.net/OrangeBids/Termcontracts/listtermcontract.asp?submitted=1>

2. QUESTION – Can you provide the bid tabulation from the last bid responses to this solicitation?

ANSWER – You may either visit our office to look through the file and look at the bid response or contact Teresa Miller Public Records Liaison at Teresa.Miller@ocfl.net or 407-836-5897 to obtain a public records request.

3. QUESTION – Is the County open to using an alternative statement paper stock weight (i.e. 24#) for the statements?

ANSWER – The County was not planning on using an alternative statement paper stock without knowledge of implications. Please refer to minimum specifications Impressions and Materials on page 23 and review Section 1C Item 5.

4. QUESTION- Who is the County's current data provider?

ANSWER- Orange County.

5. QUESTION- Is the vendor required to integrate with the County's payment processing provider?

ANSWER- No, the vendor is not required to integrate with the County's payment processing provider

6. QUESTION- Who is the current payment processing vendor?

ANSWER- IVR\IWR - First Data
LOCKBOX - Wells Fargo
AMSCOT
CHECKFREE/FISERV
ONLINE RESOURCES
SOFTGATE
METAVANTE
WESTERN UNION

ACKNOWLEDGEMENT OF ADDENDA

- a. The bidder shall acknowledge receipt of this addendum by completing the applicable section in the solicitation or by completion of the acknowledgement information on the addendum. Either form of acknowledgement must be completed and returned not later than the date and time for receipt of the bid or proposal.
- b. Receipt acknowledged by:

Authorized Signer

Date Signed

Title

Name of Bidder