

November 24, 2015

**RFP #Y16-107-MA
FALSE ALARM BILLING SYSTEM**

ADDENDUM NO. 1

To all respondents:

This Request for Proposals is being changed as follows:

1. **QUESTION:** Is the County's preference to seek an "in-house software program" and related implementation services only? Or is the County also considering the option of a third party "full-service" administrative service?

ANSWER:

We are not seeking a full-service program. We are looking for a well-supported in-house software that can be used by Fire Rescue personnel to manage our False Alarm program. It is our preference to have a well-supported "in-house" software program.

ACKNOWLEDGEMENT OF ADDENDA

- a. The proposer shall acknowledge receipt of this addendum by completing the applicable section in the solicitation or by completion of the acknowledgement information on the addendum. Either form of acknowledgement must be completed and returned not later than the date and time for receipt of the proposal.
- b. Receipt acknowledged by:

Authorized Signer

Date Signed

Title

Name of Proposer