

April 18, 2014

**INVITATION FOR BIDS #Y14-1014-GJ**  
**COMPUTING HARDWARE MAINTENANCE**  
**ADDENDUM #1**

The above Invitation for Bids (IFB) is changed as follows:

1. Page 23, Section F is changed to read: Ninety (90) days prior to contract expiration, the Contractor shall perform and submit to the County an inventory **by location** of all equipment at no additional cost.

The following are questions, with respective answers, for the above IFB:

1. QUESTION: Is there a previous contract for this equipment?

ANSWER: Yes, the current term contract Y9-1035, titled Intel Server Hardware Maintenance, which may be found (along with all current term contracts) on the County's website at [orangecountyfl.net](http://orangecountyfl.net). Click as follows: go to the bottom of the home page (darker blue area), the last column to the right and click on Vendor Services, go to the center of the page and click on term contracts (gold lettering) in the last column to the right, search by contract number Y9-1035.

2. QUESTION: Who is the vendor currently servicing the equipment?

ANSWER: See answer to question 1 above.

3. QUESTION: What was the cost of the last year's contract and is this the same equipment as last year's contract?

ANSWER: See answer to question 1 above. This list is continuously changing due to the retirement or replacement of equipment and warranty expiration dates.

4. QUESTION: Is the contract available for viewing?

ANSWER: See answer to question 1 above.

5. QUESTION: Is there a service history available?

ANSWER: Attachment A included in this addendum.

6. QUESTION: Is all the equipment up and running?

ANSWER: Yes.

7. QUESTION - Can you clarify what you are asking for when you refer to "code upgrades." Every indication is that this bid is for hardware (parts and labor) support. Just want to make sure this is not a software item you are asking for.

ANSWER – Code upgrades are related to the firmware of the system. This is hardware related for all the systems.

8. QUESTION - Do you have specifics as to the equipment pertaining to each of the 3 cities listed in the bid (Orlando, Winter Park, and Tallahassee)?

ANSWER – Currently, the County does not have an equipment report based on the location, however, the approximate percentage by location of total equipment to be maintained in a resulting contract is as follows:

4300 S. John Young Parkway Orlando – 75%  
3855 S. John Young Parkway Orlando – 5%  
425 N. Orange Ave Orlando – 5%  
6590 Amory Court Winter Park – 10%  
2048 E Paul Dirac Dr. Tallahassee – 5%

9. QUESTION - There is a piece of equipment listed as: Quantum I2000 BASE-700, SERVICE TAG: 203100979. I called Quantum about this equipment and I was told that the maintenance support contract expired back in 3/6/12. Also, the LTO2's will go end of service life on 9/30/14. Do you know if you definitely still use this equipment or have you upgraded since 2012?

ANSWER – This equipment is currently in use and has not been upgraded since purchased.

All other specifications, terms and conditions remain the same

### **ACKNOWLEDGEMENT OF ADDENDA**

- a. The bidder shall acknowledge receipt of this addendum by completing the applicable section in the solicitation or by completion of the acknowledgement information on the addendum. Either form of acknowledgement must be completed and returned not later than the date and time for receipt of the bid or proposal.
- b. Receipt acknowledged by:

\_\_\_\_\_  
Authorized Signer

\_\_\_\_\_  
Date Signed

\_\_\_\_\_  
Title

\_\_\_\_\_  
Name of Bidder

IFB Y14-1014-GJ AMENDMENT 1  
ATTACHMENT A - EQUIPMENT SERVICE HISTORY

Incident_Number	Incident_Date	Incident_Description	Asset_Name
0000354526	1/13/2013 5:08:37 AM	DELL POWEREDGE 2850 -	POWEREDGE 2850
0000355977	1/17/2013 2:07:00 PM	tape drive	I2000 BASE-700
0000366842	2/24/2013 9:24:00 AM	POWEREDGE 2950 - Battery Replacement	OWPKRN07
0000353731	1/10/2013 7:07:00 AM	Bad Drive	OWPHRS04
0000351003	1/1/2013 8:52:00 AM	Bad Hard Drive	OCPSRV02
0000355056	1/15/2013 9:24:14 AM	Dell PE 2850 failed battery and memory	3GD8B81
0000351901	1/4/2013 8:13:00 AM	Bad Power Supply 2	POWEREDGE 2600
0000359397	1/30/2013 7:51:00 AM	Dell PE 2950 Bad hard drive	OWPPAG01
0000358537	1/27/2013 12:18:14 PM	PE 2850 - memory and battery issue	OWPPUB01
0000366843	2/24/2013 9:31:00 AM	POWEREDGE 2950 - Battery Replacement	OWPKRN02
0000356609	1/20/2013 9:21:56 PM	Dell PowerEdge 2600 will not boot.	POWEREDGE 2600
0000351164	1/2/2013 10:44:45 AM	Seagate 750g 3 failed HDDdrive 7200rpm	
0000351297	1/2/2013 1:45:00 PM	Bad Tape Drive	I2000 BASE-700
0000351139	1/2/2013 10:15:00 AM	Bad drive	I2000 BASE-700
0000351920	1/4/2013 8:58:00 AM	FC IO Blade 4 in Scalar not working. 4	I2000 BASE-700
0000351224	1/2/2013 11:30:00 AM	Power Supply	OWMFD03
0000354719	1/14/2013 11:10:00 AM	Quantum i2000 Hardware Fault Stuck Tape	I2000 BASE-700
0000367906	2/27/2013 11:02:00 AM	quantum i2000 Tape	I2000 BASE-700
0000373862	3/18/2013 1:16:00 PM	Dell PE 2800 Power	ONETGOVSQL
0000453164	11/30/2013 7:58:00 AM	Bad Drive	21TNHD1
0000369098	3/4/2013 6:53:00 AM	ROMB Battery	OWPKRN07
0000375985	3/25/2013 10:34:25 AM	POWEREDGE 2850 - PERC battery	6GD8B81
0000429497	9/10/2013 2:31:00 PM	Bad Memory	OWP31107
0000402124	6/17/2013 3:12:00 PM	Bad Battery	OWPKRN03
0000390260	5/9/2013 7:26:00 AM	Bad Battery	OEVMH06
0000449847	11/16/2013 5:28:00 AM	Bad Drive	F7QMNC1
0000444051	10/28/2013 7:44:00 AM	Bad Hard Drive	OCMFSRV13
0000456162	12/11/2013 8:50:23 AM	Two failed 500GB drivesEMC AX-150	
0000395961	5/29/2013 7:44:00 AM	SCALAR I2000 - Bad Tape Drive	I2000 BASE-700
0000450052	11/18/2013 6:56:00 AM	PE 2950 Bad Drive	POWEREDGE 2950
0000390482	5/9/2013 2:33:00 PM	Server displaying error codes	OEVMH06
0000457307	12/15/2013 3:16:00 PM	Bad Tape Drive	I2000 BASE-700
0000429268	9/10/2013 7:47:00 AM	Bad Memory	OWPKRN10
0000392100	5/15/2013 12:08:08 PM	Quantim I2000 BASE-700 tape stuck in dri	I2000 BASE-700
0000451892	11/23/2013 3:10:00 PM	Error code E1422 showing on server	OWPSPM02
0000390479	5/9/2013 2:20:00 PM	Server displaying error codes	OEVMH05
0000417859	8/5/2013 2:37:00 PM	Bad Battery	OWPKRN04
0000426786	9/1/2013 8:18:00 AM	Bad Drive	OWPKFX01
0000448483	11/12/2013 12:40:00 PM	Tape stuck in tape drive.	I2000 BASE-700
0000404718	6/25/2013 9:47:00 AM	Bad Fan	OCFDNT07
0000460252	12/30/2013 9:31:00 AM	SCALAR I2000 - Bad Tape Drive	I2000 BASE-700
0000391636	5/14/2013 9:20:00 AM	Server Error	OCGOVDC02
0000378177	4/1/2013 2:49:08 PM	POWEREDGE R900 has fan 3 failure	OWPSPM02
0000416027	7/30/2013 2:12:00 PM	Bad battery	OWPKRN04
0000457761	12/17/2013 9:43:00 AM	Tape drive will not write data to tapes	I2000 BASE-700
0000455831	12/10/2013 8:25:00 AM	Bad Tape Drive	I2000 BASE-700
0000429261	9/10/2013 7:03:00 AM	Bad Battery	OWPKRN10
0000444880	10/30/2013 10:10:00 AM	Bad Tape Drive	I2000 BASE-700
0000390259	5/9/2013 7:23:00 AM	Bad Battery	OEVMH05
0000417856	8/5/2013 2:35:00 PM	Bad Drive	I2000 BASE-700
0000391643	5/14/2013 9:41:00 AM	Tape stuck in tape drive	I2000 BASE-700
0000404717	6/25/2013 9:47:00 AM	Bad Fan	OCFDNT07
0000420065	8/12/2013 8:53:00 AM	Bad Battery	OWPKRN04
0000444042	10/28/2013 7:01:00 AM	Bad Battery	OWPNTM01
0000397240	6/3/2013 6:55:00 AM	Dell PE 2950 Battery/HDD	OWPKRN03
0000375986	3/25/2013 10:34:21 AM	POWEREDGE 2850 - DIMM failed	3GD8B81
0000388850	5/6/2013 6:43:00 AM	Bad Tape Drive	I2000 BASE-700
0000404657	6/25/2013 7:21:00 AM	SCALAR I2000 Tape Drive Failed	I2000 BASE-700
0000414492	7/25/2013 7:30:00 AM	Scaler I2000 Tape Drive Failed	I2000 BASE-700
0000460220	12/30/2013 7:01:00 AM	Bad Hard Drive	POWEREDGE 2950
0000449304	11/14/2013 1:04:00 PM	Bad Drive	I2000 BASE-700
0000440431	10/15/2013 9:05:00 AM	Tape Drive	I2000 BASE-700
0000404656	6/25/2013 7:14:00 AM	POWEREDGE 2950 Romb Battery Error	OWPKRN03
0000454683	12/5/2013 11:35:00 AM	Bad Tape Drive	I2000 BASE-700
0000377865	3/31/2013 9:02:00 AM	SCALAR I2000 - Bad Tape Drive	I2000 BASE-700
0000378043	4/1/2013 11:23:00 AM	Tape Stuck	I2000 BASE-700
0000405602	6/27/2013 7:11:00 AM	Romb Battery	OWPWEB03
0000431894	9/17/2013 2:04:00 PM	Hard Drive Failed	OTV2
0000395492	5/28/2013 7:14:00 AM	Dell PE 2850 Bad Hard Drive	OWPEXC01
0000447990	11/11/2013 9:04:27 AM	PowerEdge 1850 - Server is down	OWPARH01
0000397519	6/3/2013 2:48:00 PM	Bad Drive	OWPGMA04