

**SIDE-BY-SIDE COMPARISON OF ORANGE COUNTY AND CITY OF ORLANDO  
WATER SERVICES (Updated 02/19/06)**

NOTE: These data are not exactly comparable because of variability of accounting, organizational structure, and services provided.

<b>ORANGE COUNTY (Updated 02/19/06)</b>	<b>CITY OF ORLANDO (02/19/06)</b>
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<p><b>STRUCTURE:</b></p> <p><b>DIVISION:</b> Stormwater Management  <b>DEPARTMENT:</b> Public Works Department  <b>MANAGER:</b> Dr. Krishnamurthy  <b>SERVICES PROVIDED:</b></p> <ul style="list-style-type: none"> <li>o Administration</li> <li>o Flood protection, water conservation and water control</li> <li>o Planning and design of primary and secondary drainage</li> </ul> <p><b>DIVISION:</b> Environmental Protection  <b>DEPARTMENT:</b> Community and Environmental Services  <b>MANAGER:</b> Lori Cunniff  <b>SERVICES PROVIDED:</b></p> <ul style="list-style-type: none"> <li>o Administration</li> <li>o Aquatic plant and lake management</li> <li>o Laboratory (Biology)</li> <li>o Field Investigations and emergency response</li> <li>o Hazardous waste inspections and pollution prevention</li> <li>o Air quality management</li> <li>o Outreach programs</li> <li>o Petroleum management</li> <li>o Environmental permitting and compliance</li> <li>o Enforcement</li> <li>o Green PLACE - environmentally sensitive lands</li> <li>o NPDES Compliance</li> <li>o MSTU management and administration</li> <li>o Solid Waster Management</li> <li>o Surface water quality Monitoring (TMDL Program)</li> </ul> <p><b>DIVISION:</b> Water Reclamation  <b>DEPARTMENT:</b> Utilities  <b>MANAGER:</b> Ray Hanson  <b>SERVICES PROVIDED:</b></p> <ul style="list-style-type: none"> <li>o Collection systems</li> <li>o Pump stations</li> <li>o Wastewater Treatment</li> <li>o Reclaimed water distribution</li> <li>o Industrial pre-treatment program</li> <li>o Presently provides service to over 124,000 customers</li> </ul>	<p><b>STRUCTURE:</b></p> <p><b>SECTION:</b> Engineering Services  <b>DIVISION:</b> Engineering/Streets &amp; Stormwater  <b>DEPARTMENT:</b> Public Works  <b>MANAGER:</b> Rick Howard  <b>SERVICES PROVIDED:</b></p> <ul style="list-style-type: none"> <li>o Administration</li> <li>o Flood protection analysis and design</li> <li>o Planning and design of primary and secondary drainage systems</li> <li>o NPDES Permitting and compliance</li> <li>o NFIP</li> </ul> <p><b>SECTION:</b> Streets and Stormwater Services  <b>DIVISION:</b> Engineering/Streets &amp; Stormwater  <b>DEPARTMENT:</b> Public Works  <b>MANAGER:</b> Jim Hunt  <b>SERVICES PROVIDED:</b></p> <ul style="list-style-type: none"> <li>o Maintenance of brick streets, dirt streets, sidewalks, pothole repair, drain wells, and pump stations</li> <li>o In-house and contract street sweeping</li> <li>o Contract right-of-way mowing</li> <li>o Keep Orlando Beautiful program</li> <li>o Storage of construction materials and equipment maintenance</li> <li>o Maintenance of roads, drainage and stormwater systems</li> <li>o In-house and contract pond maintenance, canal and ditch cleaning</li> <li>o Stormwater utility</li> <li>o NPDES Compliance</li> </ul> <p><b>DIVISION:</b> Wastewater Process/Operation  <b>DEPARTMENT:</b> Public Works  <b>MANAGER:</b> Bob Cadle  <b>SERVICES PROVIDED:</b></p> <ul style="list-style-type: none"> <li>• Collection</li> <li>• Pump station</li> <li>• Treatment</li> <li>• Reclaimed water</li> <li>• Industrial waste pre-treatment</li> <li>• Customer service</li> <li>• Special billing</li> </ul>
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<p><b>DIVISION:</b> Water  <b>DEPARTMENT:</b> Utilities  <b>MANAGER:</b> Jackie Torbert  <b>SERVICES PROVIDED:</b></p> <ul style="list-style-type: none"> <li>o Supply and treatment</li> <li>o Distribution</li> <li>o Meter installation, maintenance and replacement for water and reclaimed water</li> <li>o Water conservation</li> <li>o Water quality testing and sampling</li> <li>o Chemical and microbiological laboratory</li> <li>o Presently provides service to over 125,000 customers</li> </ul> <p><b>DIVISION:</b> Utilities Engineering  <b>DEPARTMENT:</b> Utilities  <b>MANAGER:</b> Rick Wilson  <b>SERVICES PROVIDED:</b></p> <ul style="list-style-type: none"> <li>• Five year capital improvements program of over \$450,000,000</li> <li>• Project management</li> <li>• Planning and modeling</li> <li>• In-house design team for rehabilitation projects</li> <li>• Development review and permitting</li> <li>• GIS and Records</li> </ul> <p><b>DIVISION:</b> Utilities Construction  <b>DEPARTMENT:</b> Utilities  <b>MANAGER:</b> Troy Layton  <b>SERVICES PROVIDED:</b></p> <ul style="list-style-type: none"> <li>• Manages capital projects construction program of over \$70,000,000 per year</li> <li>• Development inspections</li> <li>• Constructability reviews</li> </ul> <p><b>DIVISION:</b> Roads and Drainage  <b>DEPARTMENT:</b> Public Works  <b>MANAGER:</b> Deodat Budhu  <b>SERVICES PROVIDED:</b></p> <ul style="list-style-type: none"> <li>o Maintenance of roads, drainage, and stormwater systems</li> <li>o Resurfacing of residential streets</li> <li>o Maintenance of unpaved roads, bridges, drain wells, and pump stations</li> <li>o In-house and contract pond maintenance, canal and ditch cleaning, and right-of-way mowing</li> </ul>	<p><b>DEPARTMENT:</b> OUC  <b>DIVISIONS:</b> Water Engineering and Technical Services, Production, Distribution  <b>MANAGERS:</b> Rick Coleman, Rob Hungate, Joe Chessa, respectively  <b>SERVICES PROVIDED:</b></p> <ul style="list-style-type: none"> <li>• Engineering</li> <li>• Design</li> <li>• Development plan review</li> <li>• Capital improvements program</li> <li>• Planning</li> <li>• Project management</li> <li>• Permitting</li> <li>• Construction inspection of major capital projects</li> <li>• Mapping and records management</li> <li>• GIS</li> <li>• Water quality sampling and testing</li> <li>• Supplying potable water</li> <li>• Water plant security</li> <li>• Water plant operations and maintenance</li> <li>• Distribution system maintenance</li> <li>• Water accountability (meter shop, records)</li> <li>• Distribution system construction inspection</li> </ul>
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**SIDE-BY-SIDE COMPARISON OF ORANGE COUNTY AND CITY OF ORLANDO  
WATER SERVICES** (Updated 02/19/06)

NOTE: These data are not exactly comparable because of variability of accounting, organizational structure, and services provided.

<b>ORANGE COUNTY</b> (Updated 02/19/06)	<b>CITY OF ORLANDO</b> (02/19/06)
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<p><b>NUMBER OF SQUARE MILES COVERED:</b> 800 (Utilities Service Area)</p> <p><b>UTILITIES DEPARTMENT WATER DIVISION STAFF PER 1000 CONNECTIONS:</b> 1.06</p> <p><b>UTILITIES DEPARTMENT WATER RECLAMATION DIVISION STAFF PER 1000 CONNECTIONS:</b> 2.10</p> <p><b>UTILITIES DEPARTMENT WATER DIVISION STAFF COST PER CONNECTION:</b> \$56.87</p> <p><b>UTILITIES DEPARTMENT WATER RECLAMATION DIVISION STAFF COST PER CONNECTIONS:</b> \$108.53</p> <p><b>CUSTOMER STATISTICS</b></p> <ul style="list-style-type: none"> <li>• Total Water Customers: 125,309</li> <li>• Total Wastewater Customers: 124,359</li> <li>• Total Water &amp; Wastewater Customers: 163,638</li> </ul> <p><b>WATER OPERATING STATISTICS</b></p> <ul style="list-style-type: none"> <li>• Water Produced (ADF)(MGD) - 58.0</li> <li>• Miles of Water Main - 1,655</li> </ul> <p><b>WATER RECLAMATION OPERATING STATISTICS</b></p> <ul style="list-style-type: none"> <li>• Average Daily Flow (ADF)(MGD) - 50.46</li> <li>• Miles of Sewer Main - 1,602</li> <li>• Miles of Reclaimed Water Lines - 258</li> <li>• Number of Pump Station – 644</li> </ul> <p><b>WASTE WATER STATISTICS</b></p> <ul style="list-style-type: none"> <li>• Miles of Sewer Main – 1,602</li> <li>• Number of Pump Stations – 644</li> <li>• Waste Water Treatment Plants – 5 (3 by the end of year)</li> <li>• Waste Water aggregate capacity – 70 MGD</li> </ul> <p><b>STORMWATER STATISTICS</b></p> <ul style="list-style-type: none"> <li>• Miles of Pipe – ???</li> <li>• Number of drainage wells – ???</li> <li>• Drainage Basin Area – ??? sq. miles</li> </ul>	<p><b>NUMBER OF SQUARE MILES COVERED:</b> 200</p> <p><b>PAID WATER SERVICES STAFF PER 1,000 CONNECTIONS:</b> OUC: 0.92 Water Services Staff per 1,000 Wastewater: 3 staff per 1,000 connections</p> <p><b>OPERATIVE COST PER CONNECTION:</b> OUC: \$112.93? Wastewater: \$506.75</p> <p><b>CUSTOMER STATISTICS</b></p> <ul style="list-style-type: none"> <li>• Total Water Customers – 130,719</li> <li>• Total Wastewater Connections – 72,817</li> <li>• Total Water &amp; Wastewater Customers – n/a</li> </ul> <p><b>WATER OPERATING STATISTICS</b></p> <ul style="list-style-type: none"> <li>• Water Produced (ADF)(MGD) – 85.5</li> <li>• Miles of Water Main – 1,695</li> </ul> <p><b>WATER RECLAMATION OPERATING STATISTICS</b></p> <ul style="list-style-type: none"> <li>• Average Daily Flow (ADF)(MGD) – 15.5</li> <li>• Miles of Reclaimed Water Lines – 130</li> </ul> <p><b>WASTE WATER STATISTICS</b></p> <ul style="list-style-type: none"> <li>• Miles of Sewer Main – 750</li> <li>• Number of Pump Stations – 201</li> <li>• Waste Water Treatment Plants – 3</li> <li>• Waste Water aggregate capacity – 72.5 MGD</li> </ul> <p><b>STORMWATER STATISTICS</b></p> <ul style="list-style-type: none"> <li>• Miles of Pipe – 270</li> <li>• Number of drainage wells – 168</li> <li>• Drainage Basin Area – 108 sq. miles</li> </ul>
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