

From: Carolyn Fennell [mailto:cfennell@goaa.org]
Sent: Tuesday, May 02, 2006 8:37 AM
To: O'Neil, Dennis
Subject: Consolidation of Services comments (suggested)

I'm offering the following basic observations in summary of the process and recommendations from the Commission:

**ORANGE COUNTY/CITY OF ORLANDO CONSOLIDATION OF SERVICES STUDY
COMMISSION
SUMMARY (SUGGESTED)**

The work of the commission acknowledged the obvious substantial growth in the region and the need for professional staff to effectively respond to the increased demands in all areas. There was general agreement and approval of the professionalism and evidence of varying communication between personnel in all categories studied. . (*I would like to offer the following suggestion for a general impression of the commission's work:*)

- Informal coordinating meetings already occur between city and county personnel on an as needed basis in some areas
- Technology enhancements will require greater planning/coordination between both city and county for efficiency and interoperability in the future
- Information on contracts, performance, pricing is routinely shared to the benefit of both government organizations

- As the region grows in population and development, it is vital to identify and plan for synchronized scheduling and deployment of services and personnel to accommodate the demand and better serve citizens' needs.

While the overall recommendation for the five committees is not interchangeable, a general summary of recommendations would be to:

- Establish and formalize meeting dates and times for personnel of each area reviewed
- Coordinate purchasing in common areas for maximum economy of scale where shared sources, contacts and cooperation would benefit both entities where efficient and possible
- Develop one stop application for Minority/women Business Enterprise Businesses to facilitate shared application data.
- Establish service boundary agreements and a plan of deployment for personnel, equipment, and emergency services where needed
- In each area studied, the need for coordinated planning for infrastructure, services, emergency response and purchasing should be considered
- Initiate and apply implementation of joint communication technology (i.e. websites) to assist citizens in locating needed services or facilities

- Evaluate funding sources(i.e. impact fees); identify sources for infrastructure needs including transportation systems
- Evaluate and implement the use of technology for maximum interface and efficiency towards seamless delivery of systems and services
- Continue cooperation and expanded participation between Orange County and City Of Orlando professionals in providing core services, helping to meet quality of life expectations in infrastructure and seamless processes will be an asset to quality development of our region and benefit to all citizens.

Am willing to discuss at your convenience.....

Carolyn Fennell

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