

COMMUNITY RESOURCES WORKING COMMITTEE OF THE ORANGE COUNTY COMMISSION ON AGING

FRIDAY, AUGUST 21, 2020 * 8:30 A.M. * MEETING HELD VIA WEBEX

Committee Members Present

Norma Asencio, Blue Cross Blue Shield of Florida

Diane Buechler, Elder Ambassador

Javecia Colston, Commission on Aging Board Member

Chandra Ewell, Commission on Aging Board Member

Edith Gendron, Alzheimer's & Dementia Resource Center / Commission on Aging Board Member

Audrey Hauser-Burnett, Retired

George McZeal, Commission on Aging / Elder Ambassador

Bridget Monroe, Cornerstone Hospice

Wilie Patterson, Commission on Aging Board Member

Wendy Roman, Humana

Others Present

Lauren Harder, Student at Wilmington College

Mimi Reggentin, Orange County Office on Aging

Lavon Williams, Orange County Community Action

Minutes

- Ms. Reggentin opened the meeting and thanked everyone for attending. Ms. Reggentin stated this Committee was established to review and provide comments on the draft Community Resources for Elders update. This is a reference document about the elder services network. Ms. Reggentin stated the document is still in text format. The design of the document will be started after the Committee has reviewed the draft document for content.
- The purposed of this meeting is to discussion the elder services network section and the elder support services and resource section.
- Discussion ensued. The following recommendations were made:
 - The document is content heavy and, where possible, should be abbreviated.
 - A two-page insert is needed to summarize the main programs and phone numbers. This insert would be a stand-alone document would be designed as a flier or bookmark. Ms. Reggentin stated she would work on this summary for the next meeting.
 - The section on how elder services are funded will be abbreviated and moved to the end of the section on understanding the elder services network.
 - The chart that explains the lead agencies should be revised to make it more elder friendly.
 - The primary focus should be on Central Florida resources.
 - Where possible, consistent language for reoccurring references such as the Florida Health Finder should be established.
 - The National Institute of Health should be added to the document in the federal government section.
 - The Committee also discussed the need to include managed care offices. No decision was made.
- The meeting ended at 9:30 a.m.